FUTURE OF WORK SPEECH FILTERS FOR LEADERS

Am I saying this to

help or hurt the other person?

CHOICE: Am I choosing the right words to convey my intention?

COMPASSION:

Am I understanding the other person's feelings?

Did I listen with intention to understand?

Did I give the other person a chance to explain?

ARE MY WORDS RESPECTFUL?

How would I feel if someone said this to me?

ARRS

Infographic concept: ©Praveen Ponnuru